

CiCMC

BiTES from BiM

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“The ultimate measure of a man is not where he stands in moments of comfort and convenience, but where he stands at times of challenge and controversy.” –

Martin Luther King, Jr.

President's Memo

Dear CiCMC Member and Colleague

This is my last message to you as Chapter President. It has been a privilege and honour to serve you for the last two terms. I am happy to be shortly passing the baton over to the new president

Many of you were not able to attend the recent CMC Global conference on Bahamas, where CiCMC hosted out global colleagues and visitors to experience our unique Caribbean culture.

This special bumper edition of our Newsletter is designed allow you to enjoy the “Caribbean flavor and flair” of the Conference ... and also to highlight the excitement and glamour of the annual Constantinus Awards Gala, Consulting's highest recognition

XXXXXXXXXXXXXXXXX whatever else you want to add here

Norma Shorey-Bryan, CMC



CiCMC

“Excellence in Management Consulting”

2019 CMC Annual Global Conference in The Bahamas: Recap

The 34th Annual CMC International Conference took place at the Colonial Hilton Hotel, Bahamas during October 17-20, 2019 under the theme **“Creating Indelible Footprints: Blending Technology and Networking to Progressively Expand Horizons”**. The packed 4-day conference brought together over 120 members of CICMC and other IMC delegates from 22 countries across the world including Africa, Asia, Europe and the Americas. The first 2 days were devoted to the CMC-Global Conference proper, while the last two days was the ICMCI Annual meeting of Delegates.

The objective was to educate and inform, continue to chart a global strategy for advancing the management consulting industry, as well as provide networking and collaborative opportunities. The impressive list of international speakers and presenters shared their expertise and knowledge around a broad and diverse spectrum of topics.

Day 1 kicked off with a special opening flag ceremony and welcome remarks from both Don Demeritte, CMC, CICMC President and also Dwight Mihalicz, FCMC, President of CMC Global. This was followed by the feature speaker, Hon Dionisio D’Aguilar, Minister of Tourism and Aviation, who welcomed the attendees to Bahamas, and spoke about the important role consulting plays in Caribbean economies

Day 1 proper continued with an informative presentation by ICMCI Executive Chair, Dwight Mihalicz, who spoke about **“Disruption and Re-Creation - CMC Global’s Outlook”** and the challenges and implications for consultants globally. David Fields, best-selling author and consultant then presented a provocative session on **“The Perfect Independent Consulting Ecosystem: How to Easily Attract and Deliver Consulting Business by Creating Nurturing and Leveraging Relationships”**, which elicited extensive audience discussion. Therese Turner-Jones, General Manager IDB Caribbean Country Department spoke about **the economic impact and benefits new trends of the digital revolution**, especially AI and its impact on consultants.

Dr Simon Haslam, Chair, ICMCI Academic Fellows, then presented a most profound and significant session on **“The Consulting Readiness Index (CRI): a barometer for positioning and expanding your practice in today’s environment”**. He detailed the research leading to identification of the five factors which combine to correlate mathematically with the strength of national management consultancy sectors to 90% statistical reliability.

The final session of the day was an intriguing presentation by Yutaka Fukuyama, CMC, Director, ChuSanRen, Japan (Constantinus Award Gold winner 2017) on **“Creating a Progressive Future: Blending Kaizen Technology & Global Networking”**. He spoke on the collaboration between Eastern and Western, between Knowledge and Skill, between New Technology and Kaizen (IT and AI), and the Japanese Way of Kaizen Practice - Learning by Doing.

The day ended with a chairman’s reception attended by the regional and international delegates and guests.



L-R: Don Demeritte CMC (President CICMC), Hon Dionisio D’Aguilar (Minister of Tourism), Dwight Mihalicz FCMC (President CMC-Global), Donna Smith, Director CICMC, Jerome Gomez, Director CICMC after opening ceremony



L-R: Dwight Mihalicz

Therese Turner-Jones

Yutaka Fukuyama

David Fields

Simon Haslam

CMC Annual Global Conference (cont'd)

Day 2 kicked off with an initial segment on “Critical Steps to Building Successful Consortia and Networks” by Sorin Caian (past chair of ICMI/CMC-Global). It included a practical in-depth working session on which participants worked in small groups (6-8) on two case studies based on “real-life” projects around Public Sector Transformation in Europe. The format allowed not only robust discussions and cross-fertilized learning from the perspectives of experienced practitioners from all over the globe, but also for networking and deepening linkages.

The post lunch sessions presentations centred on varying challenges in today’s global consulting marketplace. First up was Kristie Powell, Revel Ltd, who in a riveting and passionate presentation on “*Millennials in the Consulting Workspace: Networking Challenges and Opportunities*” challenged attendees to consider and come to terms with the different drivers and expectations of the “M” Generation. This was followed by Gowon Bowe on “*Building a Competitive Pricing Model in an Open Market*” - a pragmatic and insightful contribution. Wrapping up the day was Chuck Whisman, Geosyntec on “*Facing Today’s Escalating Challenges and Producing Tomorrow’s Solutions*”, covering topics ranging from Infrastructure & Other Population Growth Needs, Coastal Resiliency & Sea Level Rise, Clean Water & Wastewater Management to a Framework for Sustainability & Re-Use. His input was sobering, in-depth and timely given Hurricane Dorian’s recent passing.

Just prior to the afternoon session, CICMC was elated to publicly recognize the four (4) CICC members who had recently completed their CMC journey namely: Juliette Downes-Wilson (Barbados), Marc Ifill (Barbados), Aine Brathwaite (Grenada), Elizabeth Neheroo (Jamaica). Unfortunately, only Aine was present in person to be pinned by CICMC president Don Demeritte CMC. However, Mr Juan Negroni, Chair IMCUSA had also attained his designation recently and received his CMC pin from our own chapter president Norma Shorey CMC.

Day 2 Presenters/ Facilitators



Kristie Powell



Sorin Caian



Gowon Bowe



Chuck Whisman



Above: New CMC Aine Brathwaite (Grenada) receiving her pin and certificate from CICMC president Don Demeritte CMC, with CICMC VP Nsombi Jaja CMC in background

Below L-R: Don Demeritte CMC, Norma Shorey CMC, Juan Negroni CMC (IMCUSA), Dwight Mihalicz FCMC (Chair CMC-Global)



CICMC’s newest CMCs (not in attendance) L-R:
 Juliette Downes-Wilson CMC
 Marc Ifill CMC
 Elizabeth Neheroo CMC



Above: Participants in plenary session listening attentively to one of the presenters

CMC Annual Global Conference (cont'd)

Day 3 and 4 were devoted to the ICMCI/CMC-Global Annual Meeting. The assembled delegates undertook a number of critical activities including

Voting for four new board members

Review of ICMCI Value Proposition and Strategy

Round table discussions and

Governance activities (Annual report, Treasurers report, Standing Committee)

In wrapping up the final session Marva Tillet-Smith from the BVI (OCT chapter) gave a moving presentation around how CiCMC and its consultants can contribute to sustainable development to help mitigate the impact of the increasing numbers and intensity of hurricanes like Irma and Maria which devastated many Caribbean islands in 2017.

CiCMC was honoured to welcome the Prime Minister of Curacao, Hon Eugene P. Rhuggenaath as the pre-lunch speaker on the final day. His short but impactful speech entitled “Collaborative Opportunities for Curacao Consultants and their Regional Colleagues” articulated clearly his vision and commitment to the concept of “One Caribbean Vision” and the need for cooperation as well as competition between regional countries.

Peter Maher, Senior Expert, EU Delegation to Guyana for Suriname, spoke on ‘Future Cooperation Opportunities for Guyana, Suriname and Dutch OCTs’. CiCMC President Don Demeritte, CMC closed the event with words of encouragement and thanks to the hardworking committee and OCT chapter.



Prime Minister of Curacao, Mr Eugene Rhuggenaath, during his pre-lunch time presentation



Barbados attendees Norma Shorey-Bryan and Brenda Pope with the Prime Minister of Curacao



CiCMC President Don Demeritte, CMC speaking at the opening ceremony on “Vision 2021 and Beyond”



Day 3 presenters (L to R): Brenda Pope, CMC (Barbados); Harish Rao (OCT); Royann Dean (Bahamas); and Paul Wymenga

Upcoming Events ... Save the Date

Reminder to **Save-the-date!!!** in your calendars for the following activities which are already planned or confirmed.

Date	Event	Location	Comment
November 7 th 2019	AGM and Election of new board	BCSI Conference room	A full slate of officers will be elected for the period 2019-2021
May 20 th - 22 nd 2020	CiCMC Annual Regional Conference & training	Barbados, Accra Beach Hotel	Barbados was chosen as the next venue for CiCMC's 2019 event



Our upcoming CiCMC Regional Conference will be held at the Accra Beach Hotel and Spa on May 20-22, 2020

Chapter Meeting & Development Session

The October Chapter meeting was a multi-faceted event. The first part of the evening was a feedback session from the recently concluded Pilot Trade Mission to Guyana. Members and colleagues shared their perspective of the visit, as well as some of the exciting opportunities for collaboration which we have identified! Presenters included chapter president Norma Shorey CMC, and Cheryl Griffith from CiCMC, as well as Meshia Clarke from BREA. Members present then engaged in robust discussions around the best ways to leverage the new connections in Guyana. Unfortunately, it was announced that due to the Guyana elections being called in early 2020, the planned January 2020 follow-on mission would be deferred until after the election fever subsided.

The second part of the evening was a presentation by a CiCMC member Jerry Blenman entitled "The Consulting Profession and Excellence: A Gateway to Enabling Sustained Institutional and National Development. Jerry provided insightful perspectives and a model which provided a template/approach that consultants can use to help institutions, and indeed countries, ensure sustainable development.

The third part of the evening saw members again taking the opportunity to network and deepen relationships with other chapter members.



Above: Meshia Clarke, BREA sharing her Guyana experience with members present, while Norma Shorey, listens attentively

Below: Jerry Blenman talking about the Excellence in Consulting Model



Some of the attendees at the October chapter meeting listening raptly during the presentations

Bahamas Social Scene

It **definitely** wasn't all work and no play at the recent CMC Global annual conference. On each of the evenings after the packed sessions, attendees, delegates and their guests took the opportunity to socialize and network with old friends and new colleagues while partaking of various aspects of Bahamas' cultural life. CICMC organised cocktails and tours, the highlight of which was the cultural night and extravaganza on Thursday October when "Junkanoo" and carnival lit up the CMC global and regional fraternity. **anything else to add here as well**

It wasn't all work and no play at the recent CICMC annual

Participants socializing and networking at the initial cocktail reception



We welcome your feedback and suggestions for future issues of **CICMC BiTES from BiM**, please send us:

- short, relevant articles
- news of your activities that you want to share
- brief descriptions of MC opportunities that may be of interest to others
- announcements of upcoming workshops, seminars, conferences and so on
- internet links of value to members
- ideas for activities and events you would like the chapter to undertake



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